FAMILY COMMUNITY CREDIT UNION
PRIVACY NOTICE

WHAT DOES FAMILY COMMUNITY CREDIT UNION

WHY?
Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

WHAT?
The types of personal information we collect and share depend on the product or service you have with us. This information can include:
- Social Security Number and Income
- Account Balances and Overdraft History
- Credit History and Credit Score
When you are no longer our member, we may continue to share your information as described in this notice.

HOW?
All financial companies need to share members' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their members' personal information: the reasons Family Community Credit Union chooses to share; and whether you can limit this sharing.

<table>
<thead>
<tr>
<th>Reasons we can share your personal information</th>
<th>Does Family Community Credit Union share?</th>
<th>Can you limit this sharing?</th>
</tr>
</thead>
<tbody>
<tr>
<td>For our everyday business purposes-</td>
<td>YES</td>
<td>NO</td>
</tr>
<tr>
<td>such as to process your transactions, maintain your account (s), respond to court orders and legal investigations, or report to credit bureaus</td>
<td></td>
<td></td>
</tr>
<tr>
<td>For our marketing purposes-</td>
<td>YES</td>
<td>NO</td>
</tr>
<tr>
<td>To offer our products and services to you</td>
<td></td>
<td></td>
</tr>
<tr>
<td>For joint marketing with other financial companies</td>
<td>NO</td>
<td>WE DON'T SHARE</td>
</tr>
<tr>
<td>For our affiliates everyday business purposes-</td>
<td>YES</td>
<td>NO</td>
</tr>
<tr>
<td>Information about your transactions, experiences and credit worthiness</td>
<td></td>
<td></td>
</tr>
<tr>
<td>For our affiliates to market to you</td>
<td>YES</td>
<td>NO</td>
</tr>
<tr>
<td>For non-affiliates to market to you</td>
<td>NO</td>
<td>WE DON'T SHARE</td>
</tr>
</tbody>
</table>

QUESTIONS?
CALL: 641-228-6612 OR GO TO: www.fccuecharlescity.org
**WHO WE ARE**

<table>
<thead>
<tr>
<th>Who is providing this notice?</th>
<th>FAMILY COMMUNITY CREDIT UNION</th>
</tr>
</thead>
</table>

**What we do**

<table>
<thead>
<tr>
<th>How does Family Community Credit Union protect my personal information?</th>
<th>To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.</th>
</tr>
</thead>
<tbody>
<tr>
<td>How does Family Community Credit Union collect my personal information?</td>
<td>We collect personal information, for example, when you: • Open an account or apply for a loan • Make deposits or withdrawals from your account • Use your debit card • Make a wire transfer</td>
</tr>
<tr>
<td>Why can't I limit all sharing?</td>
<td>Federal law gives you the right to limit only • sharing for affiliates' everyday business purposes-information about your creditworthiness • affiliates from using your information to market to you • sharing for non-affiliates to market to you State laws and individual companies may give you additional rights to limit sharing</td>
</tr>
</tbody>
</table>

**Definitions**

<table>
<thead>
<tr>
<th>Affiliates</th>
<th>Companies related by common ownership or control. They can be financial and non-financial companies. Affiliates can include mortgage companies, credit card companies, insurance companies, check printing companies and direct marketing</th>
</tr>
</thead>
<tbody>
<tr>
<td>Non-affiliates</td>
<td>Companies not related by common ownership or control • Family Community does not share with non-affiliates so that they can market to you.</td>
</tr>
<tr>
<td>Joint marketing</td>
<td>A formal agreement between nonaffiliated financial companies that together market financial products or services to you. • Our joint marketing partners include CUNA Mutual Insurance</td>
</tr>
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</table>

**Other important information**

<table>
<thead>
<tr>
<th>Address: Main Office</th>
<th>Branch Office</th>
</tr>
</thead>
<tbody>
<tr>
<td>1211 N Grand Avenue</td>
<td>923 N Linn, Box 49</td>
</tr>
<tr>
<td>Charles City, IA 50616</td>
<td>New Hampton, IA 50659</td>
</tr>
<tr>
<td>PH: 641-228-6612</td>
<td>PH: 641-394-4026</td>
</tr>
</tbody>
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